

**COMMUNITY SAFETY AND WASTE MANAGEMENT  
CABINET PANEL**

**WEDNESDAY 21 OCTOBER 2015 AT 10.00 AM**

**UPDATE REPORT FROM DAVID LLOYD POLICE AND CRIME COMMISSIONER  
FOR HERTFORDSHIRE**

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**1. Purpose of the Report**

To provide a brief update on the work of the Police and Crime Commissioner for Hertfordshire and the work of the Commissioner's office.

**2. Update**

**Mental Health Concordat:**

Work on the Crisis Care Concordat is progressing well with the governance structures now in place to help deliver the Action Plan.

My office and the East & North Herts CCG have commissioned Resolving Chaos to complete work on mapping the crisis care mental health pathways for children and adults in Hertfordshire. They will seek to examine good practice within current pathways, areas for improvement and opportunities for reducing demand. The Commissioned work will also seek to identify where chaotic and vulnerable service users repeatedly present to services in crisis and suggest alternatives.

Findings from the Commissioned work were presented to the Steering Group on 29 September with interim findings and will help to inform and shape the Action Plan as work progresses. This will be reported at the next Panel.

**Serious and Organised Crime – The role of Community Safety Partnerships:**

All local profiles have been supplied to the appropriate RAG/JAG structures and are being analysed to identify any actions or work required in local areas. Four CSPs have submitted intelligence to the Constabulary which has led to some successful outcomes against local criminal activity

Work is on-going between Police and Community Protection Directorate Trading Standards on Operation Manhunt which targets Rogue Traders across the county. This work is a vital aspect of protecting vulnerable older people.

It is proposed going forward that the local profiles will be updated on an annual basis and will coincide with CSPs writing their Strategic Assessments so the profiles can form the Appendix to the document.

## **Stop and Search – setting up a Community Scrutiny Panel**

Bi-monthly sampling of Stop and Search cases is continuing well with the panel bringing issues to the Constabulary's attention on areas where possible inconsistencies in practice and justification for a search are identified.

The panel have found, as Her Majesty's Inspectorate of Constabulary (HMIC) did in a recent Inspection of Stop and Search in Hertfordshire, that there is currently no information or force policy on what Hertfordshire Constabulary consider to be an effective and fair Stop and Search encounter. This is being rectified.

From October, the Stop and Search panel will be recruiting more members and training sessions will be available for those who wish to become a member. Please contact Amie Birkhamshaw at my office if you know someone who would wish to be involved. We would still like to see representation from North Herts, East Herts, Broxbourne, Welwyn Hatfield & St Albans.

The panel will be producing an Annual Report which we will be reported to the Community Safety Board at its next meeting on 3rd December.

Stop and Search data for Hertfordshire (broken down to postcode area) is now available on police.uk enabling comparisons with the most similar group around age, gender, ethnicity and volume. This is a really positive outcome.

## **Commissioning Services for Victims:**

The beacon centre is now well established and the brand becoming better known, which is positive news for victims of crime. This success is demonstrated in the contact figures as shown below:

- The 0300 telephone line has received **281** phone calls
- 201 Priority Victims have been referred on to HHSS

The figures coming through for the use of the Victim's Care Centre Beacon are very positive and encouraging:

- Victims contacted in 4 month period April to July 2015: 18,936
- Victims identified in VCOP priority groups 4942
- Victims receiving wrap around package through Victim Support 848

The website has received **2,777** visits, from **2,421** users. There have been **6,342** page views. **101** visits to the website have come through the Commissioner's website. (Google analytics has only been available from June 4<sup>th</sup>; these figures reflect June 4<sup>th</sup> – September 7<sup>th</sup>)

The Victim Support Child and Young Person Case Worker based in Beacon has already received 1027 referrals which indicates a demand for this service.

## **Restorative Justice**

OPCC have now recruited a RJ Coordinator who will be able to look to fully embed RJ in Hertfordshire and ensure that victims are given the opportunity to have a face to face meeting with an offender should they choose to.

Next steps include:

- Working with Action Fraud regarding victims' needs
- Working with the CCSU around repeat and targeted victims.
- Ensuring compliance and monitoring of the Victims Code of Practice
- Setting up a sub-group to undertake Dip sample of completed cases
- Rolling out a programme of publicity and marketing of Beacon to District Councils, GP surgeries, and advertisements in washrooms, shopping centres and on the radio.
- Work with the University of Hertfordshire to set up a Centre of Excellence.
- Piloting work with Welwyn Hatfield around the link between Restorative Justice and Community Remedy.

Work is also underway to explore from victim's perspective; the impact of trafficking and modern day slavery. We are also keen to resolve a long-standing issue in relation to the coordination of the victim/witness beginning to end journey through the Criminal Justice System and look to enable a step change in the way that victims are able to access a range of coordinated services in Hertfordshire to help them cope and recover from their ordeal. The OPCC will be looking to develop Beacon so that it coordinates the victim/witness journey throughout the Criminal Justice System therefore ensuring that the entire experience is seamless as possible.

## **Tackling Domestic Abuse/ SafeLives**

Work has been progressing to address the provision of services and consider the need for additional resources in domestic abuse in Hertfordshire. A Programme Improvement Manager and an Assistant Consultant from SafeLives have been appointed.

The Improvement Plan has been developed with partners and is in the early delivery stages. Improvements are expected to be within the next 12-18 months and are based around six workstreams which include key priorities around: MARACs, Domestic Homicide Reviews, Commissioning Governance and Leadership, Children & Young People, and Learning and Development

A Domestic Abuse Coordinator and Commissioning Manager have now been appointed and work is progressing to have processes in place to ensure that we are able to commission services county wide from 1<sup>st</sup> April 2016.

## **Road Safety Fund**

A foundation of the Offender Pays strategy outlined in the Police and Crime Plan was using income generated from offenders to pay for community safety /crime reduction activities.

My office will establish a dedicated Road Safety Fund to use the income generated from the Cameras, Tickets and Collisions Unit (£632k initially in 2015/6 and more anticipated in subsequent years), to support a range of educational and enforcement activities that matter to the public e.g. speeding, driving without a seat belt, talking on a mobile phone and drug driving.

This work strongly supports the transparency agenda outlined in the Police and Crime Plan to increase the information available to the public about what income is generated and how it is used.

The application process is being worked through at present, with the expectation that the fund will be launched this autumn, with bids submitted in January/February 2016 and grants being awarded in April 2016.

The Road Safety Fund will link through to Hertfordshire's Road Safety Partnership which brings together a range of different agencies, including Highways and Fire & Rescue, and their initiatives into a coherent strategy.

## **Business Crime Strategy – consultation launched**

My plan, Everybody's Business, acknowledged the need for a countywide Business Crime Strategy to set out how business crime will be tackled, recognising that crime against businesses currently makes up a fifth of all recorded crime and has a wider impact on the local economy.

A survey completed by hundreds of businesses across Hertfordshire last year showed that 59 per cent of business crime had an impact on staff morale and 30 per cent had a high impact on loss of work time.

Key themes in the new strategy are: to engage with businesses to learn from them how best to employ crime reduction and prevention methods; support existing and new business partnership crime reduction groups; encourage more reporting of crime; increase prevention advice and its effectiveness and give better support to businesses when a crime happens.

Strategy includes a proposal to set up an Independent Business Advisory Group, to continue current methods of engagement (e.g. rural Barn Meets and working with Hertfordshire Chamber of Commerce) and work closely with the county's ten Community Safety Partnerships.

Consultation on the strategy finished on 30 September and the results are being analysed.

## **Other Matters**

- Enabling Closer Working between the Emergency Services – I support the consultation response as shown on today's agenda and I believe it shows a real strength that Hertfordshire can return a joint response.
- Special Constabulary – This remains a priority of mine and I have been holding the chief Constable to account on the number of Special constables in Hertfordshire including the recruitment and retention policies.
- Safer Neighbourhood Policing – local neighbourhood policing remains a priority of mine and through excellent financial management and the forward thinking of the Constabulary top team and my office we are maintaining a high level of local policing in the face of increasing financial pressures.
- Hertfordshire Home Security Service – as part of our continued collaborative working I was pleased to provide funding for Fire Proof letter box installations for the victims of domestic abuse and other crime.
- Independent Custody Visitors, following a successful recruitment campaign we now have a refreshed and newly trained team of ICVs to ensure independent oversight of custody practice.